



European Motoring Breakdown Assistance

- Repatriation of rider, passenger and luggage to UK
Replacement vehicle - up to £1000
Roadside assistance and towing up to costs incurred
Emergency repairs (NOT parts) - up to £100 towards labour cost
Delivering replacement parts (but not the cost of them) - no limit
Cost of repatriating bike if unable to repair up to vehicle market value
Collection of bike left abroad for repair up to £600
Additional accommodation - up to £225 per person
Provision of alternative rider - no limit
Bail bond, legal advice and legal expenses up to £10,000

Personal Travel Insurance Summary of Cover per person

- Departure Delay up to £100
Cancellation and curtailment up to £3,000
Medical Expenses & Repatriation up to £5 million
Hospital Confinement up to £500
Loss of Passport up to £250
Missed Departure up to £1,000
Personal Accident up to £25,000
Personal money up to £500 (cash £250)
Baggage and Personal Possessions up to £1,500
Legal liability up to £2million
Legal expenses up to £25,000

SINGLE TRIP POLICY - NO AGE LIMIT Please tick boxes to make your selection

Table with columns for Tour Length (Up to 3 days, Up to 5 days, Up to 10 days, Up to 17 days, Up to 24 days, Up to 31 days, Extra week) and rows for Combined Breakdown and Travel Policy for a SINGLE PERSON and ONE MOTORCYCLE, and TWO ADULTS and ONE MOTORCYCLE, plus Personal Travel Policy premium for each person and European Breakdown Assistance for one Motorcycle.

ANNUAL POLICY - NOT OVER 65 YEARS OF AGE Includes air travel up to 31 days per trip

Table with columns for Single Person, Rider + Pillion and rows for Combined Breakdown and Personal Travel Policy, Combined Breakdown and Travel Policy INCLUDING WINTER SPORTS, Personal Travel Policy only, Personal Travel Policy INCLUDING WINTER SPORTS, and Motorcycle Breakdown Recovery for ONE MOTORCYCLE.

Please start my Annual Policy on the following Commencement Date: DD/MM/YYYY

I am a UK Motorcyclist travelling to Europe and making my own travel arrangements
I am travelling on MCI Tour number: to: Start Date End Date
Total No. of Days Covered: (Outward Ferry Ticket) (Return Ferry Ticket)

I enclose a cheque payable to MCI Tours for the travel insurance premium for: £

Rider Name Pillion Name
Address Address
Post code Date of Birth Post code Date of Birth
Phone Phone
Email Email
Motorcycle Make Model Reg. No.

Conditions:
Vehicles must be registered in the UK.
Cover is available for motorcycles between 10 and 15 years old subject to an additional premium payment. Contact us for a quote.
Premiums are valid to 28 February 2013.
Medical Screening mandatory for pre-existing conditions. Ring Helpline 0845 218 1644. Quote: Gold Cover Travel Scheme reference: 01627H.
Motorcycle Rider (& Pillion if applicable) Declaration: My motorcycle is not over 10 years old. I am/We are: 1) not travelling against the advice of a medical practitioner 2) not aware of any reason why the trip should be cancelled or curtailed 3) not on a course of medication that would make me/us an abnormal risk.

Rider Signature Pillion Signature
Date Date

Terms In this Policy of Fair Trading ("Terms"):

"You" are the customer; "Tour" is the tour you have selected from this Brochure and "We" and "Us" are MCI Tours (Europe) Limited trading as MCI Tours.

Booking

A deposit payment of **£95 / £125 / £350**

(as applicable) per person per Tour is payable to Us (MCI Tours) on booking. We shall accept and confirm Your booking only if You: duly and properly complete, irrevocably accept and sign the waiver form that We send to You; and send to Us at the address specified on the Booking Form the completed and signed waiver form together with Your fully completed booking form and deposit.

Payment of Balance

We will send out an Invoice/Booking Confirmation which must be paid in full 8 weeks (longer as specified in the case of FlyRide™ Tours) before You travel, otherwise We shall cancel Your reservation.

Insurance

You must arrange Personal Travel insurance for all tours. For European tours you must have breakdown recovery insurance. We offer European insurance at competitive rates.

If We Change Your Booking

The arrangements for Your Tour are made months in advance and changes are sometimes unavoidable. Most of these changes are, however, very minor, but where they are significant We will notify You as soon as is reasonably possible before Your departure date. A significant change would be regarded as changes in the departure date, departure point, or resort area, reducing the quality of Your main hotel (but not single overnight hotels on a Tour) or a change of Tour itinerary which involves a destination being completely eliminated from the revised itinerary.

In the event of a significant change You may decide to:

- continue with the Tour as amended (or)
- accept an alternative Tour which We may offer to You (or)
- cancel Your booking

If You choose (a) or (b) We will pay You compensation on the scale below.

If You choose (c) We will refund all the monies paid by You, plus compensation on the scale below. We are not liable to You for any other compensation or expenses arising from such change in booking.

Period before departure within which "a significant change" is notified to You:

Compensation per person:

More than 42 days	Nil
29-42 days	£10.00
15-28 days	£15.00
08-14 days	£20.00
00-07 days	£25.00

If We Cancel Your Booking

We reserve the right, in any circumstances, to cancel Your booking, giving You six weeks' notification (except in circumstances beyond Our control) and a full refund of all monies paid.

However, should the acceptable minimum number of places on the Tour not be reached We will offer You:

- a full refund.
- comparable alternative.
- a supplement in order to operate the Tour with a minimum number of persons.

Delays in the Journey

We cannot be responsible for any unforeseen delays in Your ferry crossing, or flight, to or from the UK, whether caused by bad weather or other unforeseen circumstances. In the event of a delay You will be responsible for providing Your own meals and accommodation.

Brittany Ferries

Please note that whilst BAI (UK) Ltd is only responsible for their Brittany Ferries services within the terms of the ferry tickets, We, as a Package Organiser, are generally responsible for all aspects of Your Tour. Please therefore address all correspondence to Us as We act as agent for the ferry companies and all suppliers within the Tour. BAI (UK) Ltd cannot accept responsibility for the content of this Brochure. All Brittany Ferries passengers are carried subject to BAI (UK) Ltd Conditions of Carriage a copy of which is available upon request.

Security Repatriation

In all cases where a European Tour has commenced, You will be provided with a valid return ferry ticket. In the case of insolvency during any stage of the Tour, please refer to Financial Protection provisions below.

Passport and Visa Requirements

UK passport holders need only a passport for visiting EC countries. Please advise if You hold a non-UK passport as You may be prevented from travel without the proper visas and documentation, according to the Carrier Liability Act and in such circumstances You shall remain liable for full payment of the cost of the Tour subject to Your rights of cancellation set out in these Terms. You will be advised of Visa requirements for non-EC Tours.

Health Formalities

You must, if you are eligible, obtain a European Health Insurance Card (replaces the old E111) via the internet or Post Office. This will cover the majority of medical fees in EC countries BUT NOT REPATRIATION COSTS for which You are strongly advised to take out separate Personal Cover Insurance.

Our Responsibility

We will use Our reasonable endeavours to supply services to the standards described in the Tour Brochure. We will not be liable for the following conditions which may affect the services or the Tour:

- Some amenities (e.g. hotel lifts, swimming pools, etc) require servicing and cleaning and may not therefore be available at all times.
- Some services may be affected by weather conditions and their availability is entirely at the discretion of the provider of the service.
- The published running times of services are

estimates only and We will not be liable for any loss (howsoever caused) arising from the delay or failure to operate services in accordance with published timings. We make every effort to ensure that proper arrangements have been made for all Tours advertised on Our website and that the suppliers of the services which You will enjoy during Your Tour are efficient and reputable. We accept responsibility for any deficiencies in the services We are contractually obliged to provide. We shall not be responsible for death, bodily injury or illness caused by activities engaged in, which are outside the scope of the Tour itinerary. If necessary, please follow Our complaints procedure (see below).

Surcharges

There may be instances where circumstances beyond Our control dictate an increase in the cost. We will not pass on any increase less than 2%. We reserve the right to introduce a surcharge for increases larger than this if they occur more than 6 weeks before travel. You will be given the option of cancelling without penalty 6 weeks before travel, as stated earlier.

Cancellation Charges

Will be levied as follows:

- More than 56 days before travel:
Deposit + Insurance
- 55-29 days before travel:
50% of total Tour cost + insurance
- Less than 28 days before travel:
100% of total Tour cost + insurance

Transfer/Change of Booking

If You are prevented from travelling for any reason, You may transfer the booking to another person, providing that a minimum of 2 weeks notice is given. All amendments to the original booking (other than change of motorcycle details) will be subject to a £35 administration charge.

Financial Protection

In accordance with the Package Travel, Package Tours Regulations 1992 all passengers booking with MCI Tours Limited are fully insured for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of MCI Tours Limited.

A certificate detailing this cover will be given to each and every passenger as evidence of cover. This insurance has been arranged by Towergate Chapman Stevens through HCCI International Insurance Company plc.

Complaints Procedure

Should You have any reason to feel that We have not met our obligations, please put Your comments in writing, within one month of return, quoting Tour reference and departure date to:

MCI TOURS
PO BOX 750, ALTRINCHAM
CHESHIRE WA15 8GE

Emergency Contact on Tour:

Call Alastair McFarlane on
0044 (0) 7785 331333 and/or
0044 (0) 161 941 7149